Ruben Zukic

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EDUCATION

HTL Wien West — **Vienna, Austria**
Information Technology/Network Technology — *Jun 2024*
- Austrian Matura, equivalent to: A level, High School Diploma, Baccalauréat, etc.
- GPA for Classes, Leaving Exam & Diploma Project: 1.0 (*perfect* on a scale of 1-5)
- HTL is a High School with additional technical focus. The "IT/Network Technology" branch includes: Software Development, Databases, Networking Concepts, Cisco IOS, System Administration, Data Structures, Algorithms.

WORK EXPERIENCE

United Nations Sustainable Development Solutions Network — **Paris, France**
BI & Systems Expert — *Oct 2024 - Jul 2025*
- Spearheaded migration from Google to Microsoft systems, enhancing collaboration and streamlining workflows for sustainability projects across global teams.
- Redesigned website performance tracking with Google Analytics, delivering actionable insights to improve visibility and engagement with SDG reports.
- Planned and implemented the introduction of an integrated grant management system, reducing manual processes and enhancing transparency in sustainability funding workflows.

Mimi Hearing Technologies — **Berlin, Germany | Remote**
Software Engineering Intern | Software Developer — *Jul 2022 | Sep 2022 - Jun 2024*
- Transitioned to a permanent role after excelling in an internship by delivering a Business Intelligence (BI) system pivotal to optimizing sales operations.
- Developed and maintained a BI system using Google Apps Script, HubSpot, and Airtable, automating workflows to pinpoint inefficiencies and enhance sales performance.
- Automated reporting processes across departments, reducing manual work by 40% and enabling faster, data-driven decision-making for sales and marketing teams.
- Directed website acceptance testing during the internship, ensuring compliance with business objectives and initiating the development of a customized BI platform.

DigiLab Porsche Informatik — **Vienna, Austria**
Software Engineering Intern — *Aug 2023*
- Developed key components of a full-stack desk booking application, enhancing office space utilization efficiency across company locations. Used Java Spring, Svelte, and PostgreSQL in development.
- Collaborated with stakeholders to identify and refine project requirements, ensuring alignment with organizational goals and enhancing end-user experience.

cyan Security Group — **Vienna, Austria**
Software Engineering Intern — *Jul 2021*
- Designed a testing framework for an AI model detecting malicious websites, improving reliability and enhancing the model's utility for cybersecurity in telecommunications.
- Worked with telecommunication clients to tailor the AI model training to align with industry-specific needs and operational requirements. Applied Python, TensorFlow, and Jupyter to streamline testing.

VOLUNTEERING

Austrian Service Abroad — **Remote**
Board Member, Head of the Marketing Department & Head of the Design-Team — *Nov 2023 - present*
- Directed strategy and operations as a board member, managing 48 team members across 5 teams to maximize organization's impact and streamline global outreach efforts.
- Spearheaded a complete rebranding initiative, including overseeing the development of a new website and crafting a cohesive outreach strategy.
- Oversaw marketing campaigns targeting schools and universities, achieving volunteer application goals two months earlier than the previous year.

SKILLS & INTERESTS

Skills: *Web Development*: Nextjs, React, Svelte, Docker, Rest API Development (asp .net, Java Spring) | *App Development*: Kotlin, Swift, WinUI | *BI Software*: Google Apps Script, Airtable, Hubspot, PowerBI | *Data Analysis & AI*: Google Analytics, TensorFlow, PostgreSQL, R, Python | *Networks*: BGP, OSPF, Cisco IOS

Languages: *Fluent*: German, Bosnian, English | *Intermediate*: French, Spanish